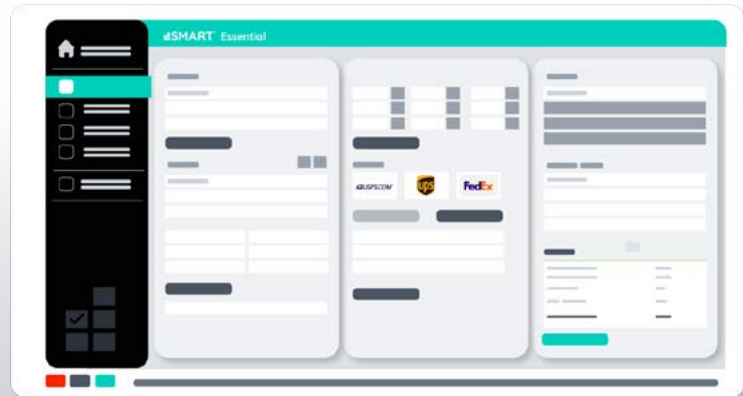# quadient

# INTRODUCING **S.M.A.R.T. ESSENTIAL**



**S.M.A.R.T. Essential** is Quadient's newest cloud-based mailing and shipping solution. Designed for businesses that send up to 50 packages per week, S.M.A.R.T. Essential consolidates Shipping, Mailing, Accounting, Reporting, and Tracking functionality into one intuitive interface to help you make informed business decisions and save you time and money. S.M.A.R.T. Essential combines efficiency, accuracy, and convenience and delivers exactly what you need without the added features and cost of a more robust solution.
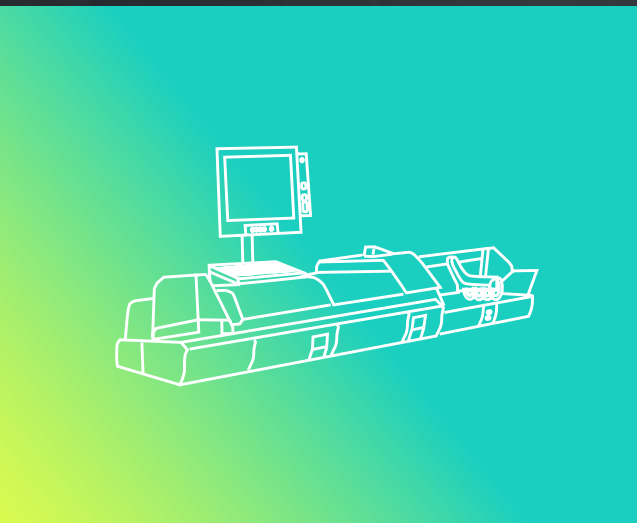
**EXPERIENCE**
A rich history of world-class leadership

**PROVEN RESULTS**
97% customer satisfaction rate

**EXPERTISE**
7 trillion personalized experiences annually

**BACKED BY THE EXPERTS**
Gartner, IDC, Forrester, and Aspire

## SHIPPING

Process domestic and international parcels using USPS, UPS®, FedEx®, and DHL all from a single dashboard.

### Save time and money with rate shopping

Compare shipping rates across carriers on one screen. **S.M.A.R.T. Essential** automatically identifies the lowest cost or fastest delivery method to get your parcel to its final destination.

### Eliminate manual address entry errors

Import up to 10,000 addresses to the Public Address Book and up to 1,000 addresses to the Private Address Book per user.

### Streamline shipping workflows with batch processing

Create up to 100 identical shipments for different recipients and addresses at one time.  Automatically qualify for discounts when using Priority Mail® and Priority Mail Express™.

## MAILING

**S.M.A.R.T. Essential** offers you multiple ways to process mail:

- Your iX-Series mailing system control panel
- A 24" all-in-one touchscreen PC from Quadient
- Your company-issued PC

### iX-Series mailing system control panel:

Business as usual. Utilize the control panel of your iX-3, iX-5, iX-7 or iX-9 to process mail.  S.M.A.R.T. Essential integrates with the iX-Series, collects data in real time, making it available for report generation in minutes!

### 24" all-in-one touchscreen PC from Quadient:

Enable expanded mailing capabilities, easier navigation, and a superior user experience when using Quadient's all-in-one touchscreen.

### Your company-issued PC:

Process mail from the convenience of your company-issued PC.  The choices are endless.  Whether a laptop, desktop, all-in-one PC, touchscreen or mouse driven – as long as the device meets our minimum specifications, S.M.A.R.T. Essential can be used.  Couple a USB scale and thermal label printer with your computer, and you never have to leave your desk to ship a parcel.

## ACCOUNTING

### Simplify account chargebacks for up to 3,000 accounts

Bill vendors, customers, or departments for mailing and shipping costs and recoup postage dollars that would otherwise slip through the cracks.

S.M.A.R.T. Essential helps you manage your business's total postage spend with ease.  With one level of accounting, it provides the necessary tools to reconcile postage dollars down to 1/10 of a cent in minutes.

## REPORTING

### Gain valuable insights to help you better manage mailing and shipping

Obtain a consolidated view of all your mailing and shipping activity.  Gain a deeper understanding of your shipping trends and postage expenses to help you tighten postage forecasting and budgets.  S.M.A.R.T. Essential offers a rich set of standard reports that include usage data by account or department,  mailing/shipping carrier, postal class, and users, as well as weight break and postage refill details.  Create reports based on daily, weekly, monthly, or custom defined date ranges.
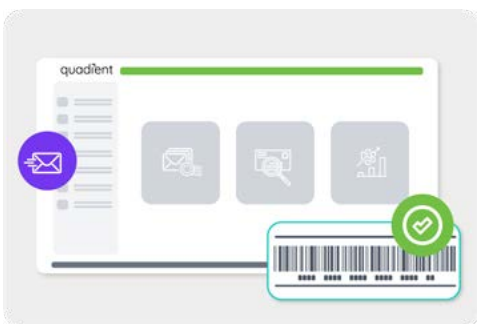
## TRACKING

### Get a consolidated view of your mailing and shipping activity

Keep your customers informed by providing delivery email alerts each step of the way and retain tracking history for up to 13 months.

### S.M.A.R.T. Essential is anything but basic

S.M.A.R.T. Essential is compatible with all Quadient iX-Series mailing systems and is fully IM®pb compliant.  Elevate your business operations all while simplifying processes, saving time, and reducing costs.

## Contact Quadient today to learn more.

## FEATURES

Multi-carrier domestic and international shipping
(USPS, FedEx, UPS, DHL)  - Limit 1 account per carrier

Dynamic scale interface

Automated custom forms

USPS® Commercial Base Pricing

Rate commissioning: Pre-negotiated carrier rates
(UPS, FedEx)

Rate shopping

Manage user roles and privileges

Supports up to 52 users
(2 Mailroom users + 50 Desktop Print users)

Email notification (sender, recipient, 3rd party)

Web tracking

Rich reporting

Batch processing

Quadient Postage Funding Account - Required

### Address book importing

Public – Up to 10,000 addresses;

Private – Up to 1,000 addresses per user

## OPTIONS

Registered Myquadient online account

External USB scales (up to 10 lbs., 30 lbs., 70 lbs.)

Differential weighing

Thermal label printers:

USB - single-user

USB/LAN/Bluetooth - networked - multiple users

### Customer-provided PC Requirements

| Hardware | Minimum | Recommended |
| --- | --- | --- |
| Processor | Intel® Pentium® Dual Core 2.6 GHZ or higher | Intel® Pentium® Dual Core 3.0 or higher |
| Memory (RAM) | 8 GB | 16 GB |
| Hard drive: | 250 GB | 500 GB |
| Network Card | 10/100 Mbps | 10/100/1000 Mbps |
| Ports (USB, LTP) | 4 USB, 0 LTP1 | 8 USB, 0 LTP1 |
| PC required -  not supported on Mac | | |

### Operating system

| | |
| --- | --- |
| Microsoft Windows® 10 Professional and Enterprise, 32-bit or 64-bit | |
| Microsoft Windows® 11 Professional, 64-bit | |
| Supported web browsers | Mozilla Firefox®, Google Chrome™, Microsoft Edge (Latest versions) |

# quadient

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For more information about
Quadient, visit mail.quadient.com

## About Quadient®

Quadient is the driving force behind the world's most meaningful customer experiences. By focusing on three key solution areas, Intelligent Communication Automation, Parcel Locker Solutions and Mail-Related Solutions, Quadient helps simplify the connection between people and what matters. Quadient supports hundreds of thousands of customers worldwide in their quest to create relevant, personalized connections and achieve customer experience excellence. Quadient is listed in compartment B of Euronext Paris (QDT) and is part of the CAC® Mid 60 and EnterNext® Tech 40 indices.