



WALZ
Label & Mailing Systems

**PARCEL
PENDING**
by Quadient



Parcel Pending Standard by Quadient

Consumers demand a seamless parcel delivery, collection, and returns experience, whether they choose at-home delivery or in-store pick-up. For retailers, universities, and property managers who want to provide an intuitive offering to handle increased package volumes, Parcel Pending by Quadient Parcel Lockers is the best solution.

The Parcel Pending by Quadient Indoor and Outdoor Lockers ensure an automated and secure solution for package collection, drop-off, and returns. Our easy-to-use interface lets you track parcels and notify delivery recipients in real-time. Pick-up and delivery take seconds, and lockers can be made accessible 24/7 for a convenient self-service experience.



15k+
Installations
Worldwide



72M+
Annual
Deliveries



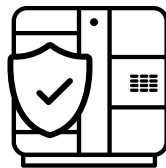
4M+
Users
Served

**DELIVERING
MORE.**



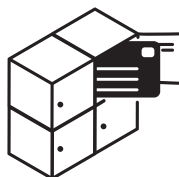
Improved operational efficiency

Automate the parcel delivery, collection, and return process to enable employees and staff to focus on other high-value tasks. Carrier agents make deliveries directly to the parcel locker, saving time and cutting costs.



Secure parcel storage

The Parcel Pending Standard is constructed with a robust steel design to ensure all parcels are secure. Packages can only be retrieved using a one-time PIN or barcode provided to the recipient via email, SMS, or on the mobile application. Access to lockers can be made available 24/7 for convenient self-service collection and returns.



Contactless solution

Our lockers offer contact-free delivery, collection, and return capabilities, removing lines and limiting unnecessary contact with others and the kiosk touchscreen.



Carrier agnostic

Our intelligent lockers are carrier agnostic, meaning any carrier agent can deliver to and collect packages from the locker units.

Integration made simple

Quadient Parcel Lockers offer open APIs that integrate with your existing systems. Integration can be tailored to your specific requirements, thanks to our dedicated professional service resources.

Worry-free maintenance

To keep your focus on creating exceptional delivery experiences, Parcel Pending ensures the smooth integration of our parcel lockers by providing on-site support and repairs to maximize locker usage.





Web Tracking System (WTS)

Quadient's Web Tracking System (WTS) is a cloud-based solution that provides visibility into your internal delivery processes by integrating with your existing mail tracking system. WTS offers real-time insight on parcels and mail from transit to final delivery.



Parcel Pending Standard Indoor and Outdoor Locker Solutions

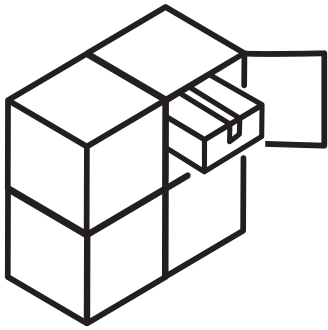
Parcel Pending by Quadient's indoor and outdoor locker systems are designed and engineered specifically to meet your package volume needs. Regardless of the available space or design of your area, our talented engineering team will collaborate with you to create an electronic locker solution that maximizes the space you have available.

- **Built with Durability in Mind**
Double-reinforced 18-gauge, rolled steel construction; weatherproof, outdoor, UV-rated screen technology.
- **Temperature controlled**
Integrated kiosk and screen with air conditioning and heating for operation in extreme conditions.
- **Versatile**
Multiple configurations and locker sizes to fit a large variety of package dimensions.
- **Accessible**
ADA compliant
- **Secure**
Includes photo capture and optional cloud-based video surveillance.

Customizable solution

Customize your lockers' colors and wraps to match your property's branding or location aesthetic.





Parcel Pending by Quadient is the leading provider of parcel locker solutions and is present across a variety of industries, including:



RETAIL

Boost customer experience (CX), drive in-store traffic, and improve operational efficiency via an automated electronic locker system that securely store parcels for self-service collection and returns.

[Learn more](#)



HIGHER EDUCATION

Our lockers are helping universities around the world reduce operational expenses and increase student and employee satisfaction by providing a secure and automated package delivery and returns solution.

[Learn more](#)



MULTIFAMILY

Reduce operational expenses while increasing resident satisfaction with a simple and convenient delivery and return experience.

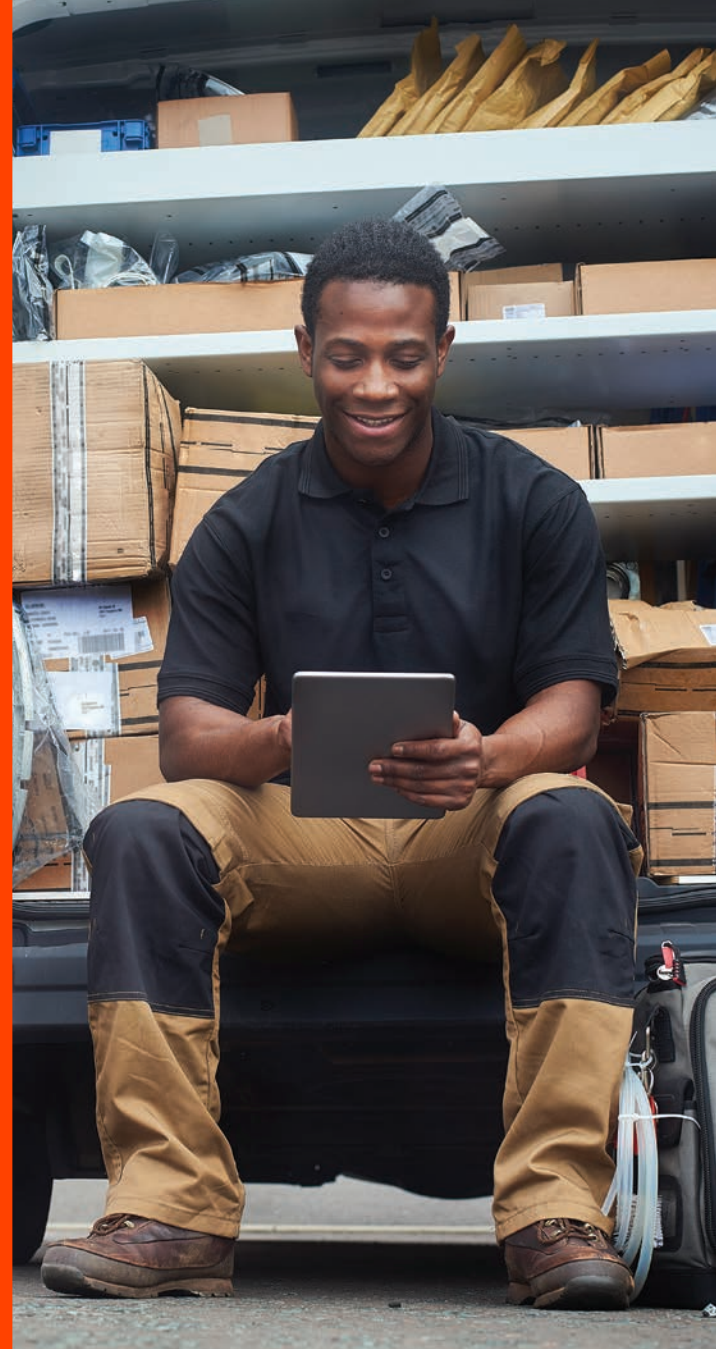
[Learn more](#)



CORPORATE

Track everything from parcels and mail to IT equipment. Recipients are notified in real-time of available deliveries. Pick-up takes seconds, and lockers can be made available 24/7.

[Learn more](#)



ABOUT PARCEL PENDING BY QUADIENT

Quadient is the leading provider of smart locker solutions for residential, retail, carrier, commercial and university clients. With over 70 million packages successfully delivered annually, Parcel Pending by Quadient offers a wide range of solutions that ensure the safe and secure delivery and retrieval of packages and online orders.

Your Local Dealer:

For more information about Parcel Pending by Quadient, visit: parcelpending.com



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